



# Defective Pump Label Form

Gecko Alliance  
450, des Canetons, Quebec (QC) G2E 5W6 Canada  
Tel: 1.800.78.GECKO Fax: 418.872.0920

Mail to:  
Gecko Alliance – ATTN : Warranty / Service  
450 des Canetons  
Québec, Québec,  
G2E 5W6 Canada

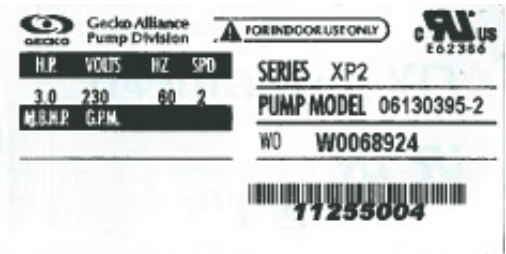
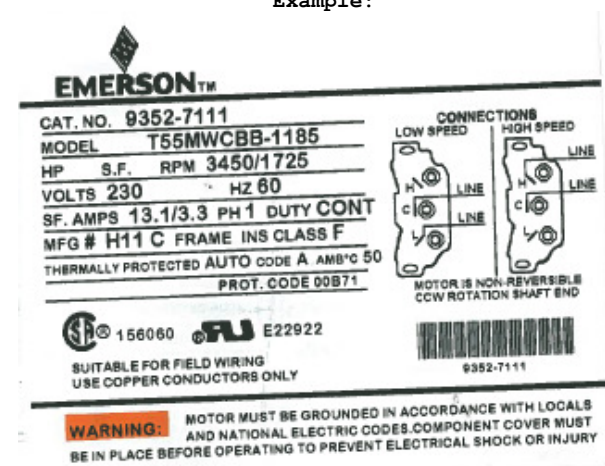
Gecko RMA number:  
RM \_\_\_\_\_

Please follow these simple steps:

1. Print ONE form for EACH defective pump you want to return.
2. Fill "Section A" with all info requested. **Fields marked with \*\* are mandatory.** Warranty could be rejected if info is missing.
3. Send scanned copy(ies) of the form(s) once completed to [warranty@geckoal.com](mailto:warranty@geckoal.com) to get your RMA number. Add the RMA number on each form and mail them to the address on the top left corner of the form.

Section A : Provide info on the defective pump	
**Gecko Part ID:	Claim filed by:
**Company name (for credit or replacement):	Customer Claim #:
**Issue encountered with the pump:	<input type="checkbox"/> Production line/out of the box Failure**
	<input type="checkbox"/> Field Failure**

Please affix **BOTH** original manufacturing label and motor label below

Gecko Manufacturing Label	Motor Label
<p>Example :</p>  <p>The image shows a Gecko Manufacturing Label with fields for H.P., VOLTS, HZ, SPD, M&amp;M.P. GPM, SERIES, PUMP MODEL, and WD. It includes a barcode and a 'FOR INDOOR USE ONLY' warning.</p>	<p>Example :</p>  <p>The image shows an Emerson Motor Label with fields for CAT. NO., MODEL, HP, S.F., RPM, VOLTS, HZ, SF. AMPS, PH, DUTY CONT, MFG #, FRAME, INS CLASS, THERMALLY PROTECTED, AUTO CODE, AMB°C, and PROT. CODE. It includes a wiring diagram, a 'MOTOR IS NON-REVERSIBLE' warning, and a 'WARNING' section about grounding.</p>

Section B : Gecko Technical Staff Only	
(Stamp for supplier's warranty)	Technical analysis:
	Tests performed by: